

Bellingham Physical Therapy

Billing Information

It is important that you have a complete understanding of your financial responsibilities regarding your treatment. Please read all information relevant to you below and date and sign the bottom. If you have any questions or concerns, please feel free to ask for clarification.

Billing Primary Insurance

We will bill your medical insurance company, auto insurance or workers compensation claim for your treatment. It is your responsibility to be aware of the physical therapy benefits and limitations of your plan as well as all terms and conditions that apply. This includes coverage restrictions, deductibles, co-pays and any other particularities associated with your plan.

Billing Secondary Insurance

If you have secondary insurance, you will need to bill them directly with the exception of Medicare, which forwards claims to a patient's secondary insurance. Non-Medicare patients should expect to pay all co-pays, as well as the remaining balance, once your primary insurance has processed your claims. You may then seek reimbursement from your secondary insurance by submitting copies of your primary insurance Explanation of Benefits, our patient billing statements, and any co-pay or balance payment receipts. If these are not sufficient for you to receive reimbursement from your secondary insurance, please contact our office and we would be happy to assist you.

Co-pays and Patient Billing

Co-pays are due at the time of each visit and patient bills are sent out at the beginning of each month. If you are unable to pay the entire balance by the due date indicated on the billing statement, you must contact us immediately to set up a monthly payment plan. Interest may be charged at a rate of 1%/month on all unpaid balances over 30 days old. Please be aware that failure to pay your balance may result in your account being sent to a collection agency.

Payment Options

We accept cash, personal checks, money orders, Visa, Mastercard, and Discover. There is a \$15.00 charge for all checks returned to us with insufficient funds.

Third Party Insurance for Motor Vehicle Accidents

We will send your MVA claims to the at-fault party's insurance. Since we anticipate payment of your claims only when you have finished all medical treatments regarding this MVA, we ask that you make a \$20.00 payment at the time of each visit. Once all of your claims have been paid by the third party insurance, we will reimburse you any existing overages.

Attorney Claims Awaiting Settlement

If we are sending your claims to an attorney to await settlement, we ask that you and your attorney sign a CONTRACTUAL GUARANTEE OF PAYMENT FOR HEALTHCARE SERVICES. If this document is not signed, then we will require a \$20.00 payment at the time of each visit.

Scheduling Policy: We reserve the right to charge \$35.00 and/or discontinue treatment for canceling/no-showing scheduled appointments when a 24-hour notice is not kindly given.

Signature: _____ Date: _____