

Bellingham Physical Therapy

Billing Information

It is important that you have a complete understanding of your financial responsibilities regarding your treatment. Please read all information relevant to you below and date and sign the bottom.

Your Primary Responsibility

You are responsible to know what documents your insurance company requires in order to pay your claims. If you do not provide us with the required documentation (written order, pre-authorization, etc.) in a timely manner, you are responsible to pay for any claims your insurance does not cover.

Billing Insurance

We will bill your medical insurance company, auto insurance or workers compensation claim for your treatment. It is your responsibility to be aware of the physical therapy benefits and limitations of your plan as well as all terms and conditions that apply. This includes coverage restrictions, deductibles, co-pays and any other particularities associated with your plan. If you have secondary insurance, we will bill them directly.

Special Notice for Aetna and certain other insurance plans.

Some insurance plans send claims into "Medical Review" after a designated number of visits (eg: Aetna, is 25). "Medical Review" is a process where the insurance reviews your claims and decides whether they feel continued physical therapy is "medically necessary" and either approve further physical therapy or not. It is your choice to continue physical therapy while in "Medical Review", however, you will be responsible for any denied claims if your insurance company deems they are not "medically necessary". This process can take up to several months.

Patient Billing and Co-pays

Patient bills are sent out at the beginning of each month. Co-pays are due at the time of each visit. If you are unable to pay the entire balance by the due date indicated on the billing statement, you must contact us immediately to set up a monthly payment plan. Interest may be charged at a rate of 1% per month on all unpaid balances over 30 days. Failure to pay your balance may result in your account being sent to collections.

Payment Options

We accept cash, personal checks, money orders, Visa, Mastercard, and Discover. There is a \$20.00 charge for all checks returned to us with insufficient funds.

Third Party Insurance for Motor Vehicle Accidents

We will send your MVA claims to the at-fault party's insurance. Since we anticipate payment of your claims only when you have finished all medical treatments regarding this MVA, we ask that you make a \$20.00 payment at the time of each visit. Once all of your claims have been paid by the third party insurance, we will reimburse you any existing overages.

Attorney Claims Awaiting Settlement

If we are sending your claims to an attorney to await settlement, we ask that you and your attorney sign a CONTRACTUAL GUARANTEE OF PAYMENT FOR HEALTHCARE SERVICES. We also ask that you make a \$20.00 payment at the time of service. If this document is not signed, then we will require full payment at the time of service.

Scheduling Policy: We reserve the right to charge \$35.00 and/or discontinue treatment for canceling/no-showing scheduled appointments when a 24-hour notice is not kindly given.

Signature: _____ Date: _____